

LIMITED LIFETIME WARRANTY

This product has been manufactured and tested to the highest quality standards by RedGuard Diversified Services, LLC, dba Survive-a-Storm Shelters (SAS). This warranty covers defects in material or workmanship for new products.

We warrant this product against defects in material or workmanship as follows:

We will replace at no charge for parts only or, at its option, replace any product or part of the product that proves defective because of improper workmanship and/or material, under normal installation, use, service and maintenance. If we are unable to provide a replacement and repair is not practical or cannot be made in a timely fashion, we may elect to refund the purchase price in exchange for the return of the product.

This warranty is in effect for the lifetime of the product from the documented date of purchase as established by a written sales order or receipt. In order for this warranty to remain in-force after the first anniversary of purchase, purchaser must within 30 days of each anniversary of purchase, submit to manufacturer a minimum of five color photographs showing the exterior of the door, the stairway(s) if an underground safe room, the door hinges, the floor, and the sidewalls of the safe room. Purchaser should take special care to photograph any damage to the safe room so that the manufacturer may, at its sole and exclusive option, take steps to mitigate such damage.

Our warranty does not cover any problem that is caused by:

- A. Conditions, malfunctions, or damage not resulting from defects in materials or workmanship.
- B. Conditions, malfunctions, or damage resulting from normal wear and tear, improper installation, improper maintenance, misuse, abuse, negligence, accident, or alteration.
- C. Accessories, connected materials and products, or related products not manufactured by us.

We will only provide coverage under this warranty if proof of purchase can be established to its satisfaction through receipt or sales order. Defects in installation will be covered under this warranty only if the product is installed by the manufacturer or factory authorized installer. This warranty is void if, in the sole and exclusive assessment of the manufacturer, the product has been altered or modified in such a way as to affect the structure or soundness of the product or if such alterations or modifications are found by manufacturer to have contributed to the failure of the product.

To obtain service under this warranty, please contact us by writing at the following address:

Warranty Claim
Survive-a-Storm
1207 Sunset Drive
Thomasville, GA 31792

In your claim, please provide a copy of the original proof of purchase including the address at which the product is situated. Provide your contact phone number along with e-mail address (if available), a written description of the problem, and photographs depicting the defect in materials or workmanship. You can expect to hear from a representative of our company within two weeks of receipt of your warranty claim.

Manufacturer specifically disclaims and will be held harmless for any incidental or consequential damages, including but not limited to, loss of use of the shelter and any injury or loss that may arise pursuant thereto.

Purchaser acknowledges receipt of this warranty at the time of purchase and agrees to be bound by the terms and conditions included herein. Any dispute arising from this Limited Lifetime Warranty shall be adjudicated in the County of THOMAS State of GEORGIA, USA. This warranty gives you specific legal rights, and you may also have other rights that vary from state to state. Our warranties do not affect any additional rights consumers have under laws in their jurisdictions governing the sale of consumer goods. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the limitations or exclusions in our warranty may not apply. You may be required by law to give us a reasonable opportunity to correct or cure any failure before you can bring any action in court against us under the Magnuson-Moss Warranty Act.