

## PRODUCT USE AND CARE MANUAL for Above Ground Shelters

### REGISTER YOUR NEW PRODUCT

By registering your new Survive-a-Storm Shelters tornado safe room, you will receive these important benefits: Proof of ownership, product protection, product registration, and special offers. You may register your product at [survive-a-storm.com/register](https://survive-a-storm.com/register). The serial number listed inside of the shelter on an orange sticker will be needed for registration.

### IMPORTANT SAFETY INSTRUCTIONS

Your Survive-a-Storm Shelters tornado safe room has been designed by engineering professionals and subjected to rigorous physical testing to ensure that this model of safe room meets or exceeds FEMA P-320 Guidelines: Taking Shelter From the Storm: Building a Safe Room For Your Home or Small Business.

Your Survive-a-Storm Shelters tornado safe room has also been designed in accordance with standards promulgated by the National Storm Shelter Association (NSSA) and bears a seal from that organization.

While your tornado safe room is designed to provide near absolute protection against EF5 tornadoes and other violent windstorms, no shelter can completely eliminate the risk of injury or death resulting from such calamities. We have taken every step possible to ensure that your safe room will provide this near absolute protection so long as the shelter is used in accordance with these guidelines.

1. You should never operate AC electric appliances or other high-voltage appliances in electrical storms or in wet conditions.
2. When entering your shelter, exercise caution as surfaces may become wet and slippery as a result of water intrusion from the open safe room door.
3. Always bring a mobile phone to contact first responders in the event that your shelter is obstructed by debris. If you accidentally leave your phone behind, do not exit the shelter until the weather has passed and conditions are safe.
4. We recommend taking shelter in your safe room whenever the National Weather Service broadcasts a tornado watch or warning.
5. You should leave basic provisions and supplies inside of your safe room for your comfort or safety during periods of occupancy.
6. Your safe room is not a toy and should not be used by children.
7. Lock your shelter when it is not in-use, but always keep the key in an easy-to-access location so that you are not locked out of your shelter during a storm.
8. Do not store flammable materials or any type of fuel in your shelter.
9. Never use an open flame in your shelter.
10. We have taken every reasonable measure to make your shelter door easy to operate, but you should familiarize yourself with the operation of the door so that you can quickly open or close the door in an emergency.
11. Never cover the vents of your shelter while the shelter is in use.
12. Use only manufacturer recommended paints or coatings on your shelter, as harmful fumes may accumulate in this space and may cause serious injury or death.
13. Never attempt to exit a partially opened door that is blocked by debris.
14. Periodically inspect your shelter to ensure that the shelter is in good operating condition and safe to use for its intended purpose.
15. Your shelter is not intended to be occupied as a residence or to be occupied for long periods of time.
16. Should you ever have any questions about the operation of your shelter, contact us at [survive-a-storm.com](https://survive-a-storm.com) or 888-360-1492.

### MAINTENANCE

To clean the safe room, simply use a damp rag with liquid dish soap. Rinse and dry thoroughly. Do not use solvents or other harsh cleaning agents, as these may cause your shelter to rust.

Do not attempt to repair the safe room yourself. This product does not contain any user serviceable parts. Contact the manufacturer at 1-888-360-1492 with any questions that you may have about the operation of the shelter or to obtain guidance on repairing the safe room.

Ensure that water is directed away from the shelter. Excessive water accumulation against the shelter may result in damage to the shelter that is not covered by the manufacturer's warranty.